

Upon enrollment of benefits, an insurance card will be sent to the home address on file for medical, pharmacy, and behavioral health.

Depending on when you finish enrollment and when your benefits become effective, you might not have your insurance card right away. No problem!

For your medical coverage, visit your carrier's website or download the phone app for a copy of your card. With the app or online account, you never need a physical card - you can pull it up while at the provider's office and email, if necessary.

[Anthem](#)

[Medical Mutual of Ohio \(MMO\)](#)

[Prescriptions](#) (through [Optum Rx](#)) - use group STOH and your OH ID as your member ID if you don't have your card!

[Optum Behavioral Health](#) provides the network of providers and specialists for mental or behavioral health. You will receive a separate card in the mail. You can also [click](#) and browse the great resources and provider network, using 00832 as a guest code if you don't want to create an account. If you do want to create an online account, you can use the State of Ohio's group number 1507. You can find additional information [here](#)!

Dental and Vision coverage will NOT automatically send you insurance cards as they are not needed at appointments or to schedule a visit. You will only need your employee ID. However, if you'd like to obtain a digital or physical copy, you can request one at each of the vendors websites. If you are an union-represented employee, please reach out to UBT.

[Delta Dental](#)

[VSP](#)

[Click here for additional information on medical options or enrollment](#), or if you need to know what [medical insurance you have based on your zip code](#).