



APAR

Annual Production Activity Report

2025

**Report Compiled by the
Office of Management Planning**



**Industrial
Commission**



SUMMARY AND STATISTICAL HIGHLIGHTS

JANUARY 1, 2025 – DECEMBER 31, 2025

I. MOTIONS/APPEALS/INVENTORY

The Industrial Commission (IC) captured 130,454 issues at the District Hearing Officer (DHO) and Staff Hearing Officer (SHO) levels during calendar year (CY) 2025. The Bureau of Workers' Compensation (BWC) recorded 103,058 new injury, occupational disease, and death claims for state funded and self-insuring employers during 2025. Of these filings, 14,121 (14%) were contested and received by the IC for adjudication.

DHO level issues captured (Allowance and C92) and SHO level issues captured (Appeals, PTD, Recons, VSSR, and Miscellaneous) totaled 87,715 and 42,739 respectively. Appeals to the Commission hearing level totaled 15,347 while Reconsiderations totaled 308.

As of December 31, 2025, the IC aggregate ending inventory was 12,800 claims at all adjudicatory levels. This is inclusive of claims being processed in the IC medical sections, which totaled 201.

II. ADJUDICATORY ACTIVITY

The IC made approximately 137,248 decisions on issues arising from workers' compensation claims. These decisions incorporate administrative reviews (issues that do not initially require formal adjudication via hearing). The IC heard a total of 80,741 claims during CY 2025 at all adjudicatory levels. The total DHO volume accounts for 69 percent of overall hearings at 55,754 claims heard. Total SHO claims heard are recorded at 24,838 claims, 31 percent of overall hearings. Deputy venue claims heard totaled 61 in CY 2025 while the Commission venue recorded 88 claims heard.

DHO and SHO hearings were conducted on 245 days during CY 2025 at an average of 329 claims heard per day. DHO hearings averaged 228 claims heard per day while SHO hearings averaged 101 claims heard per day. Commission level hearings were scheduled on 35 days during CY 2025. During CY 2025, self-insuring (SI) risks accounted for 35 percent of all claims heard while non-SI risks accounted for 65 percent of all claims heard.

III. MEDICAL ACTIVITY

The IC currently schedules medical exams throughout the state of Ohio and in other states where Injured Workers currently reside. A total of 951 specialist exams and medical reviews were performed on behalf of the IC during CY 2025. Almost all of these were related to PTD filings.

IV. PERFORMANCE

District Hearing Officers heard a total of 43,930 Allowance docket claims during CY 2025. The statewide median for the 45-day Filing to Hearing mandate is 38 days, while the statewide median for the seven-day Hearing to Mailing mandate is three days.

Of the CY 2025 Allowance docket qualifying records, 6,632 records, or 16 percent, were beyond the 45-day Filing to Hearing mandate for industry performance.

Staff Hearing Officers heard a total of 20,838 Appeal docket claims during CY 2025. The statewide median for the 45-day Filing to Hearing mandate is 37 days, and the statewide median for the seven-day Hearing to Mailing mandate is four days.

If an appeal is not accepted for a Commission level hearing, R.C. 4123.511 (E) requires the issuance of a refusal order within 14 days of the expiration of the period in which an appeal may be filed to an SHO order. Collectively, IC refusal orders were issued in an average of six days for the respective 14-day statutory period.

For hearings conducted during CY 2025, the combined venue Commission and Deputy average for the period Filing of Appeal to Hearing Date is 42 days. A regression of three days from the CY 2024 average. The combined venue average for the 7-day Hearing to Mailing mandate is non-compliant recording 17 days. This average has improved by three days compared to CY 2024 performance of 20 days. The combined venue average for the Filing of Appeal to Mailing of Order stands at 59 days (consisting of 55 days for the 3-member Commission venue and 60 days for the Deputy SHO venue). This is unchanged from the CY 2024 performance (consisting of 52 days for the 3-member Commission venue and 60 days for the Deputy SHO venue). For CY 2025 hearings, 31 percent of eligible orders met the 52-day categorical benchmark.

A total of 384 PTD claims were heard during CY 2025. PTD applications were adjudicated within an average of 203 days during CY 2025. This reflects an improvement of 18 days from CY 2024. Statewide, final orders were published within six days of the hearing during CY 2025.



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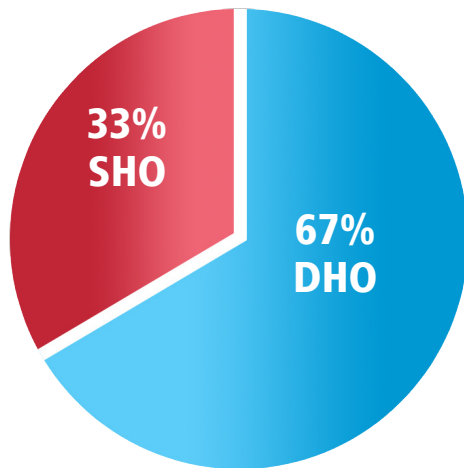
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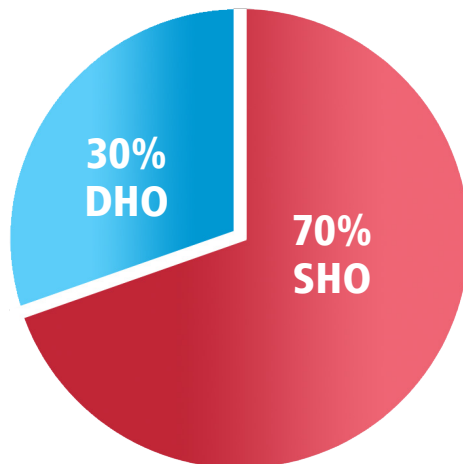
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HEARING INVENTORY



NEW ISSUES CAPTURED

130,454 Total New Issues Captured
DHO = 87,715 and SHO = 42,739



DHO/SHO INVENTORY RATIO

The DHO/SHO aggregate ending hearing inventory as of December 31, 2025 is 12,800 claims. This is inclusive of active IR processes and unassigned claims pending review.

Industrial Commission (IC) workloads and performance are initiated by, and heavily dependent upon the volume of new motion and appeal filings. IC inventory fluctuations can be volatile depending on claim flows from the Bureau of Workers' Compensation (BWC), appeal filings, examiner production, docketing volume, and hearing continuances.

BWC NEW CLAIMS FILED

The BWC recorded 103,058 new injury, occupational disease, and death claims during calendar year (CY) 2025. Approximately 24,167 (23 percent) of those filings were for self-insuring employers. The approximate breakdown of claim filings by risk type and claim type is provided below.

BWC NEW CLAIM FILINGS BY RISK TYPE

RISK TYPE	DEATH	LOST TIME	MEDICAL ONLY	OCCUPATIONAL DISEASE	TOTAL
Self-Insuring (SI)	57	4,076	19,983	51	24,167
Non-SI	132	14,447	63,986	326	78,891
TOTAL	189	18,523	83,969	377	103,058

Source: BWC Data Warehouse

Approximately 14 percent of all new claims filed were contested in whole or part and forwarded to the IC for adjudication. Original allowance (Lost Time, Medical Only, Occupational Disease) and death allowance issues were captured for 14,121 claims during CY 2025. A majority resulted in Allowance docket hearings.

IC NEW MOTIONS AND APPEALS FILED

A total of 80,783 new first level motions and appeals were filed during CY 2025 for 50,874 separate claims. A number of claims have multiple issues per motion; however, not all motions or appeals resulted in a hearing. Approximately 130,454 issues were captured at the first and second adjudicatory levels during CY 2025. During CY 2025, commission level appeals and reconsiderations filed totaled 15,347 and 308 respectively. Issues tracked for DHO and SHO dockets are itemized as follows:

DHO AND SHO MOTION AND APPEAL FILINGS BY DOCKET TYPE

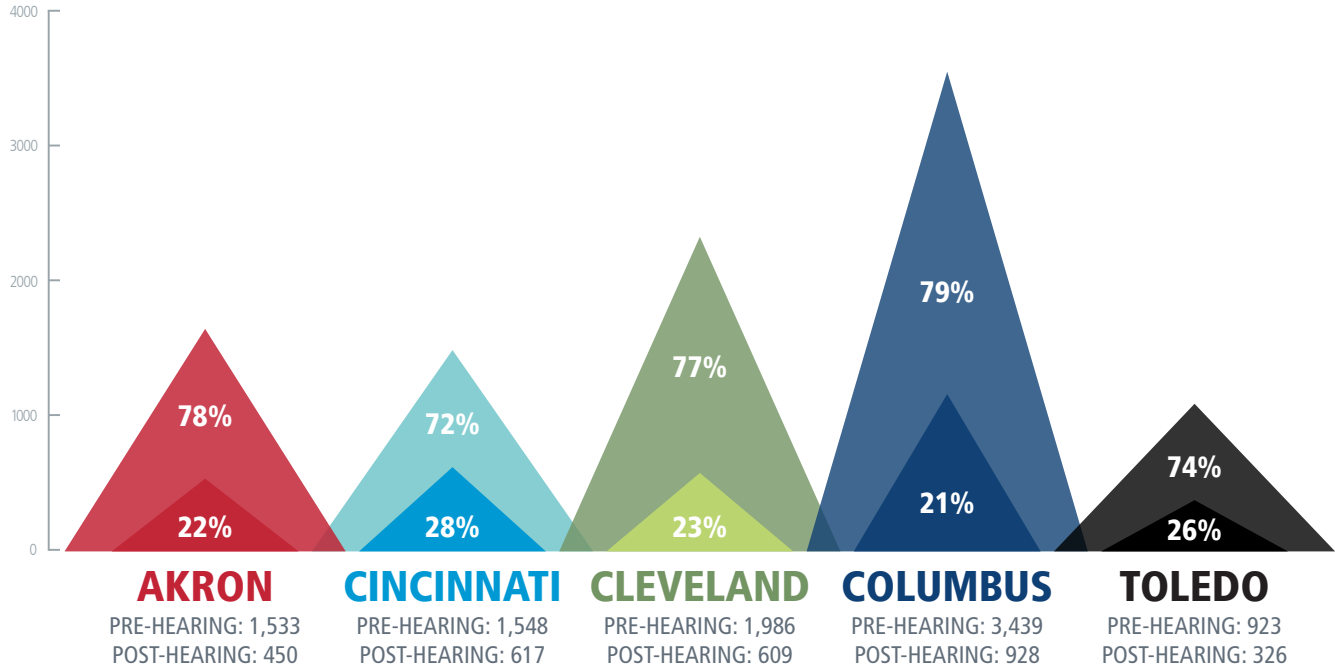
LEVEL	DOCKET TYPE	VOLUME	PERCENT OF TOTAL *
DHO	ALLOWANCE	75,049	58%
	C92	12,666	10%
SHO	APPEAL	36,419	28%
	MISC	1,429	1%
	PTD	618	<1%
	RECON	3,357	3%
	VSSR	916	<1%
STATEWIDE TOTAL	130,454		

*Figures are rounded

HEARING INVENTORY

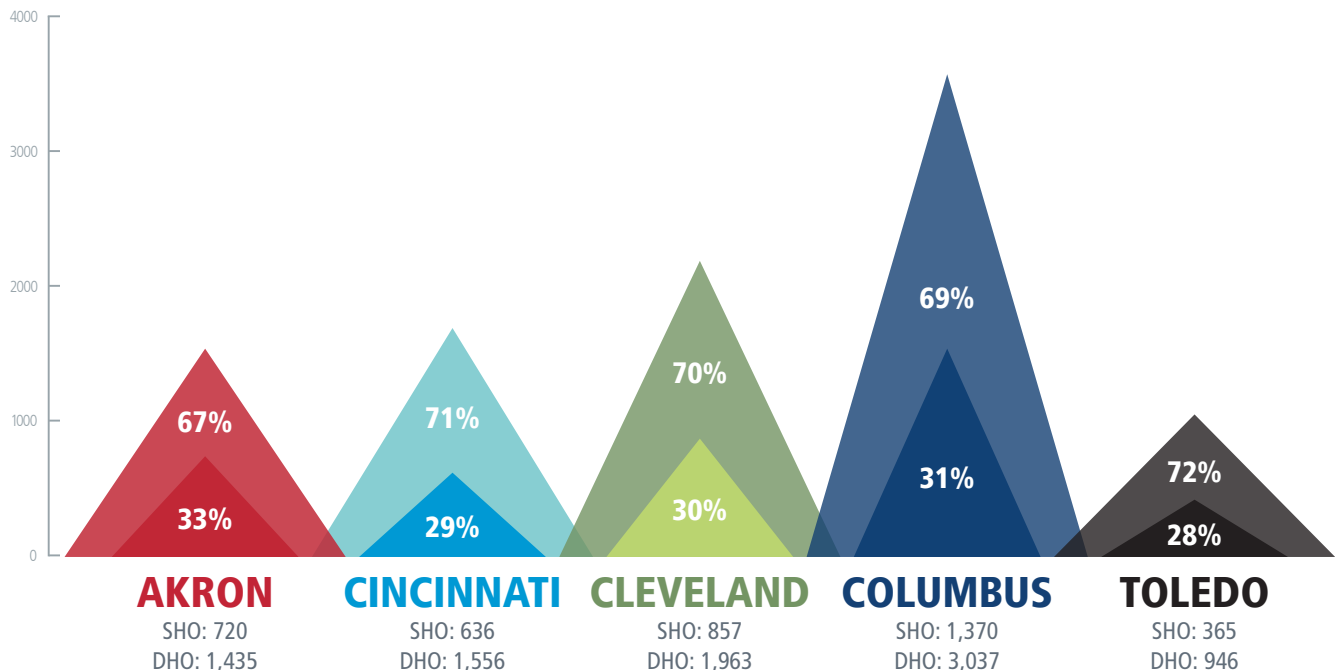
As of December 31, 2025, the IC maintained a pre-hearing inventory level of 9,429 claims at DHO and SHO levels and 441 claims in the pre-screening process, accounting for 80% of total aggregate ending inventory. The remainder of the inventory constitutes post-hearing claims awaiting an order or under appeal status.

IC INVENTORY: DECEMBER 31, 2025



Statewide average monthly DHO and SHO combined inventory was 14,353 claims for CY 2025.

IC INVENTORY: MONTHLY AVERAGE

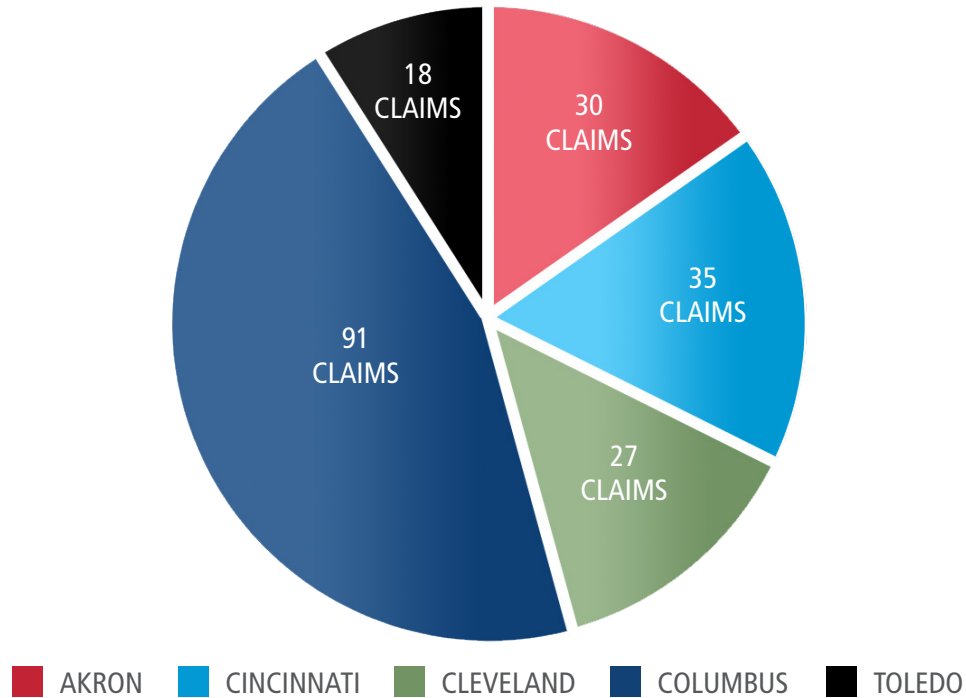


**Excludes claims in pre-screening process.*

MEDICAL EXAM INVENTORY

The volume of claims within the IC medical section as of December 31, 2025 totaled 201, accounting for two percent of aggregate inventory. Most of these claims are in process for PTD related independent medical exams. While PTD medical exams are conducted throughout the state, the scheduling and report processing are performed in the Columbus office.

MEDICAL INVENTORY: AS OF DECEMBER 31, 2025



TOTAL ENDING INVENTORY

As of December 31, 2025, statewide aggregate hearing and medical inventory totaled 12,800 claims at DHO and SHO adjudicatory levels. Commission Level Hearings (43), Court Unit (5,213), Attorney Fee applications (6) inventory volumes, and claims under other administrative review processes are not included in DHO or SHO inventory.

ADJUDICATORY ACTIVITY

69% DHO

31% SHO

<1% COMM/DEPUTY*

FORMAL HEARINGS

During CY 2025, the IC held a total of 80,634 hearings at all adjudicatory levels. Formal hearings include hearings at the DHO, SHO, Deputy, and Commission venues.

DHO LEVEL: 55,754 / 69%

SHO LEVEL: 24,731 / 31%

COMMISSION/DEPUTY: 149 / <1%*

CLAIMS HEARD

BY RISK TYPE

47% STATE FUND

35% SELF-INSURING

14% PUBLIC COUNTY EMPLOYERS

4% PUBLIC STATE EMPLOYERS*

BY DOCKET TYPE

54% ALLOWANCE

26% APPEAL

15% C-92

5% OTHER*

*The sum of the percentages may not equal 100% due to rounding.

Formal hearings and administrative reviews constitute the majority of Industrial Commission adjudicatory activity. In CY 2025, the IC made approximately 137,248 decisions on issues arising from workers' compensation claims.

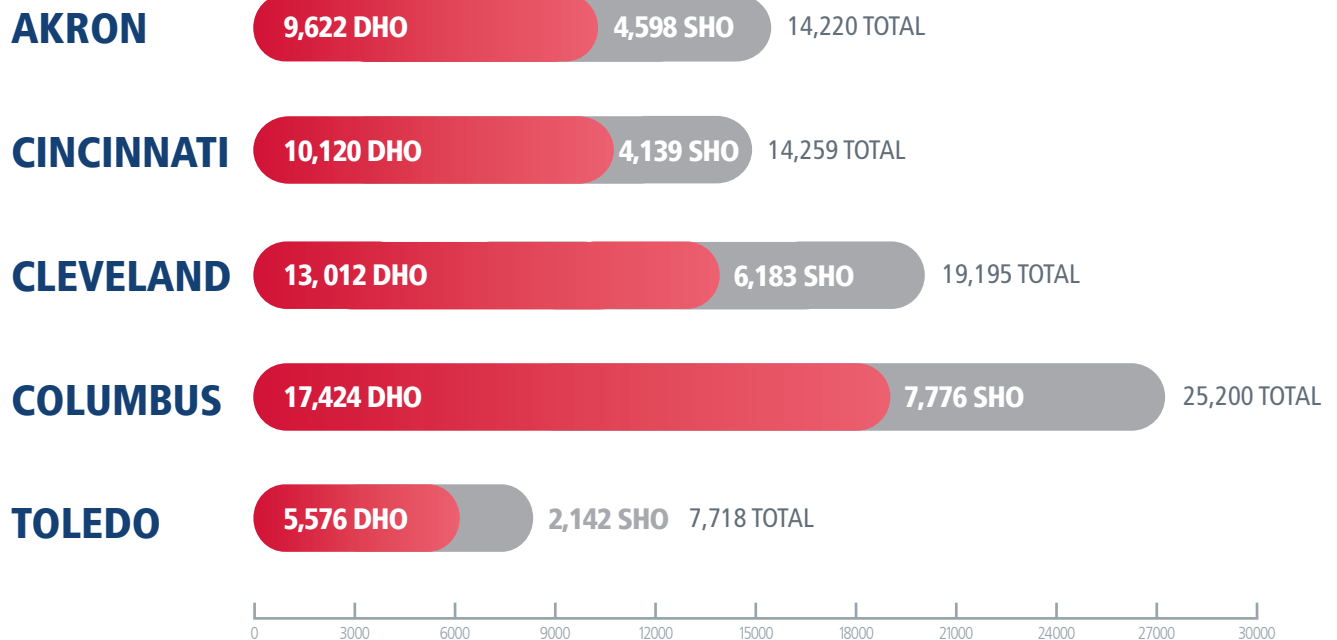
ADMINISTRATIVE REVIEWS

Administrative reviews incorporate issues that do not require formal adjudication via hearing (Hearing Administrator issues, Commission requests, etc.). These issues receive review and processing at the claims examining, word processing, and hearing officer levels, but are not typically reflected in routine production reports under DHO or SHO dockets. These issues may subsequently result in a hearing under normal adjudicatory processes and are reflected accordingly under respective hearing venues. During CY 2025, the IC conducted 30,022 administrative reviews.

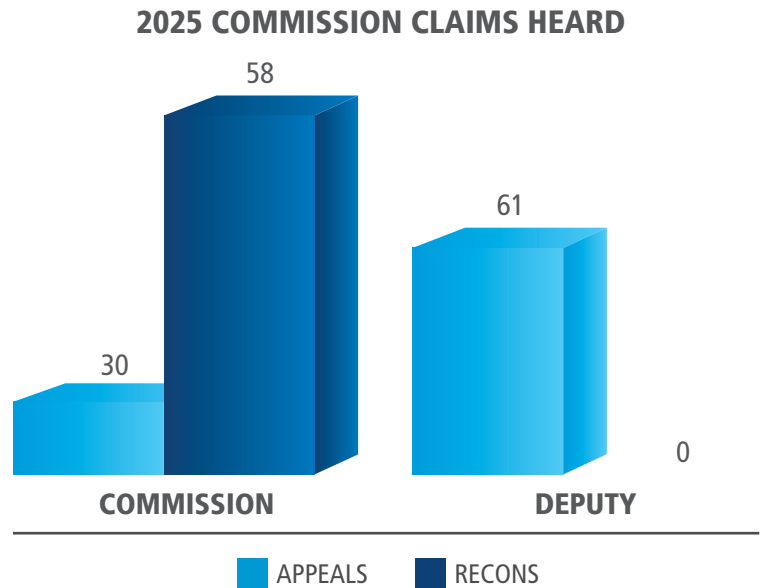
CLAIMS HEARD

Claims heard includes hearings at the DHO, SHO, Deputy, and Commission venues. The total DHO hearing volume accounted for 69 percent of the overall hearing activity during CY 2025 at 55,754 claims heard, while the SHO volume is recorded at 24,838 claims heard. Deputy venue hearings totaled 61 in CY 2025, while the Commission venue recorded 88 claims heard. The IC heard a total of 80,741 claims at all adjudicatory levels. Total claims heard may include continuances, referrals, dismissals, or other final determinations made as a result of a hearing.

2025 CLAIMS HEARD: DHO AND SHO



DHO and SHO hearings were conducted on 245 days during CY 2025. A combined average of 329 claims were heard per day at the DHO and SHO levels. District Hearing Officers averaged 228 claims heard per day while Staff Hearing Officers averaged 101 claims heard per day. Commission level hearings were scheduled on 35 days during CY 2025. Commission venue Appeals and Reconsiderations were scheduled at a rate of 3 claims per hearing day. Deputy venue claims are disseminated from the Commission Level Hearing Section in Columbus and are not docketed in a systematic manner. Thus, the volume of claims heard per day at this level is indeterminate.



CLAIMS HEARD BY DOCKET TYPE

DHO Allowance claims heard account for 54 percent of the CY 2025 statewide total, while DHO C-92 claims account for 15 percent. SHO dockets are accounted for as follows: Appeals - 26 percent; Reconsiderations - 4 percent; and PTD < 1 percent. Miscellaneous, VSSR, Deputy, and Commission venue hearings combined for less than one percent of the statewide total.

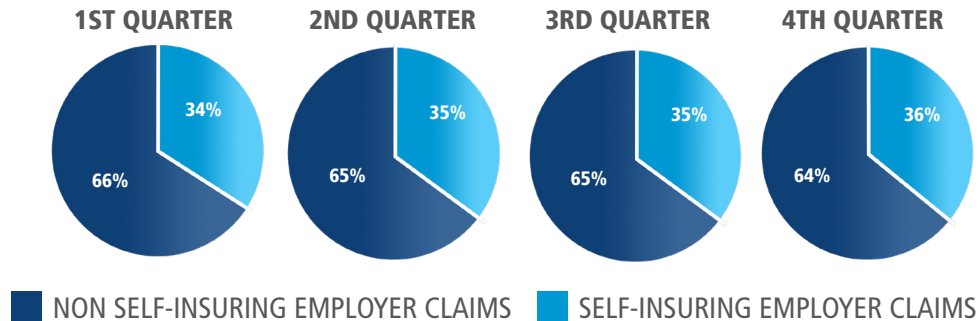
CLAIMS HEARD BY DOCKET TYPE AT EACH OFFICE

LEVEL	DOCKET TYPE	AKRON	CINCINNATI	CLEVELAND	COLUMBUS	TOLEDO	TOTAL
DHO	ALLOWANCE	7,628	8,034	10,077	13,698	4,493	43,930
	C-92	1,994	2,086	2,935	3,726	1,083	11,824
	DHO TOTAL	9,622	10,120	13,012	17,424	5,576	55,754
SHO	APPEAL	3,817	3,605	5,192	6,380	1,844	20,838
	PTD	64	56	72	165	27	384
	RECON	616	400	824	1,060	230	3,130
	VSSR	19	18	20	28	7	92
	MISC	82	60	75	143	34	394
	SHO TOTAL	4,598	4,139	6,183	7,776	2,142	24,838
COM	COMMISSION	-	-	-	88	-	88
	DEP	1	-	-	60	-	61
	COM TOTAL	1	-	-	148	-	149
REGIONAL TOTAL		14,221	14,259	19,195	25,348	7,718	80,741

CLAIMS HEARD BY RISK TYPE

During CY 2025, self-insuring (SI) risks accounted for 35 percent of all claims heard, while non-SI risks accounted for 65 percent. Statewide, quarterly ratios remained relatively steady throughout the year with slight variations by region.

RISK TYPE CLAIMS HEARD 2025 PERCENTAGE ANALYSIS



HEARINGS HELD BY EMPLOYER GROUP

LEVEL	DOCKET TYPE	STATE FUND	SELF INSURING	PUB. EMP. (COUNTY)	PUB. EMP. (STATE)	TOTAL
DHO	ALLOWANCE	20,861	16,002	5,454	1,613	43,930
	C-92	5,506	3,466	2,295	557	11,824
	DHO TOTAL	26,367	19,468	7,749	2,170	55,754
SHO	APPEAL	9,767	7,431	2,550	1,090	20,838
	RECON	1,337	1,124	523	146	3,130
	MISC	232	106	45	11	394
	VSSR	67	20	4	1	92
	PTD	178	42	34	23	277
	SHO TOTAL	11,581	8,723	3,156	1,271	24,731
COM	COMMISSION	36	44	6	2	88
	DEPUTY	19	36	3	3	61
	COM TOTAL	55	80	9	5	149
EMPLOYER TOTAL		38,003	28,271	10,914	3,446	80,634

A total of 36,925 Injured Workers were served, and hearings were conducted for approximately 14,512 different risks during CY 2025. Hearings for claims of private state funded employers accounted for 47 percent of all hearings while SI employers accounted for 35 percent; public county employers accounted for 14 percent; and public state employers' claims accounted for four percent.

**A slight variance of total records may be present due to reconciliation of risk type association.*

INTERPRETER AND EMERGENCY HEARINGS

A total of 118 emergency hearings were scheduled during CY 2025. Emergency hearings are scheduled based on designated docket types per IC rule, circumstantial requests by the respective hearing parties, or other justifiable reasons.

Interpreters were utilized at 1,831 hearings and 15 medical exams during CY 2025.

REGION	EMERGENCY HEARINGS	INTERPRETER HEARINGS
AKRON	20	112
CINCINNATI	14	323
CLEVELAND	32	467
COLUMBUS	45	847
TOLEDO	7	82
STATEWIDE	118	1,831

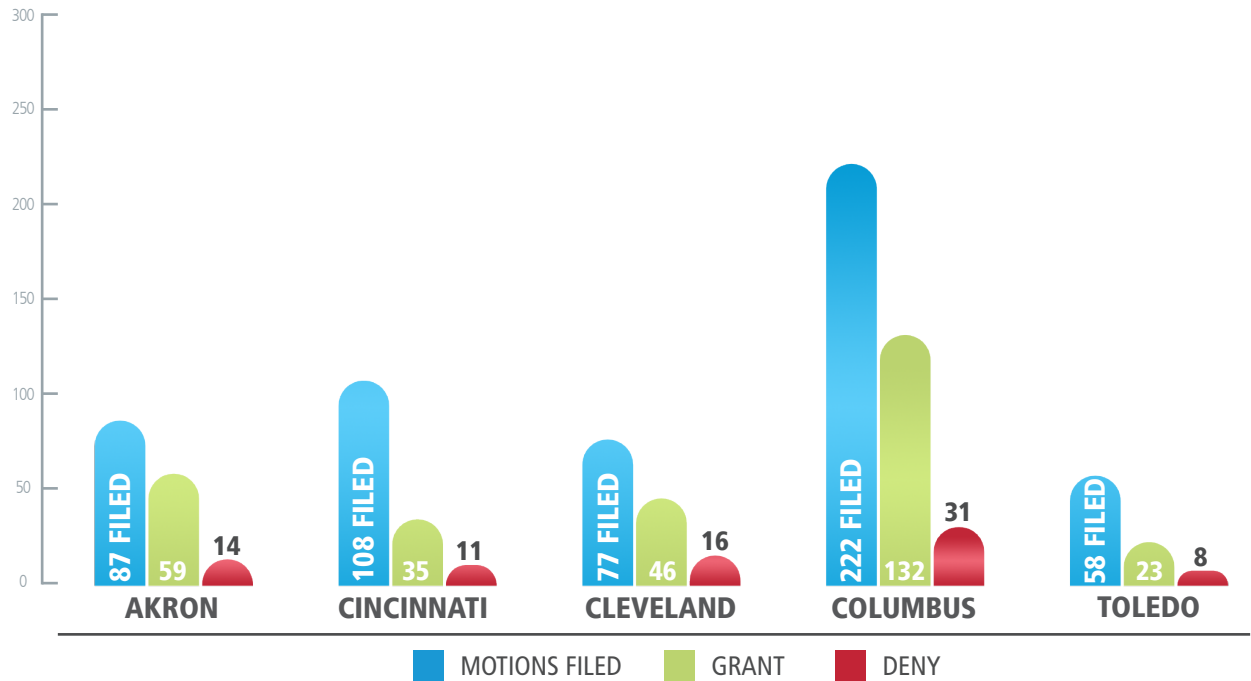
PERMANENT TOTAL DISABILITY DECISIONS

Permanent Total Disability (PTD) applications captured for CY 2025 totaled 552. Of those PTD applications that were either granted or denied during CY 2025, 79% were rendered PTD grants versus 21% PTD denials.

Regionally, the respective grant/deny ratios were as follows: Akron - 81%, 19%; Cincinnati - 76%, 24%; Cleveland - 74%, 26%; Columbus - 81%, 19%; Toledo - 74%, 26%.

Given processing times for PTD applications, there is not always a direct correlation between filings and decisions rendered within the same calendar year. Additionally, some PTD applications are withdrawn, dismissed, or otherwise disposed. These totals are not reflected in this report.

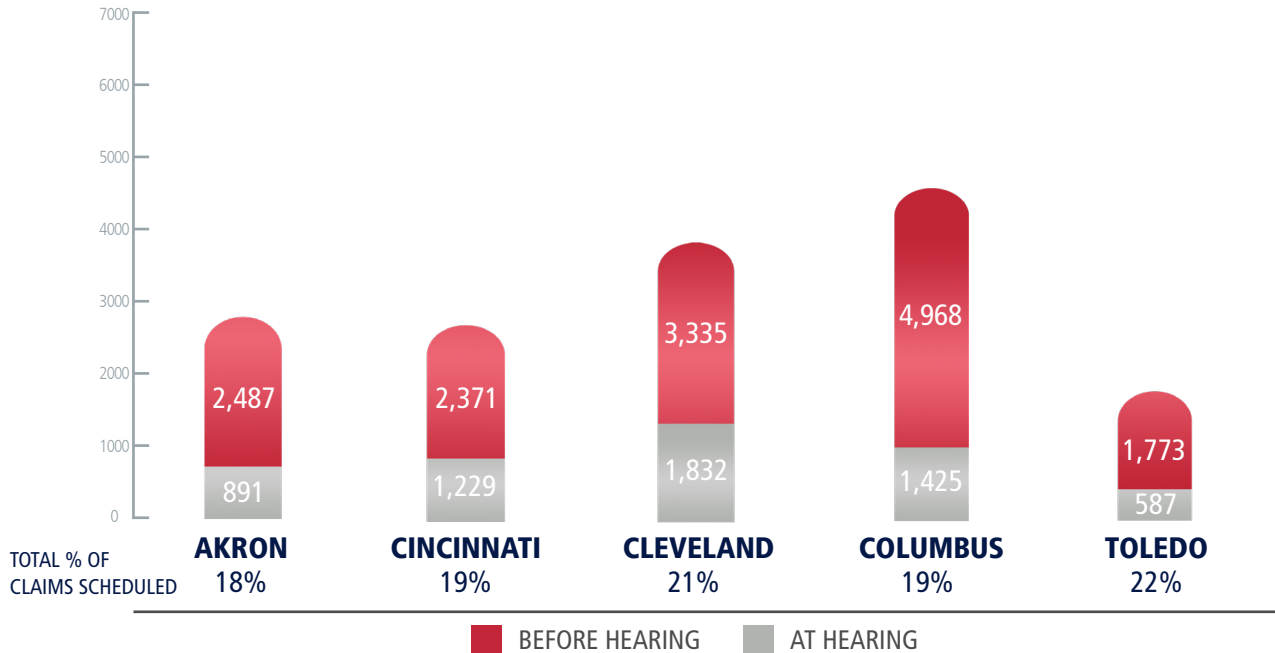
REGIONAL PTD DECISIONS



CONTINUANCES

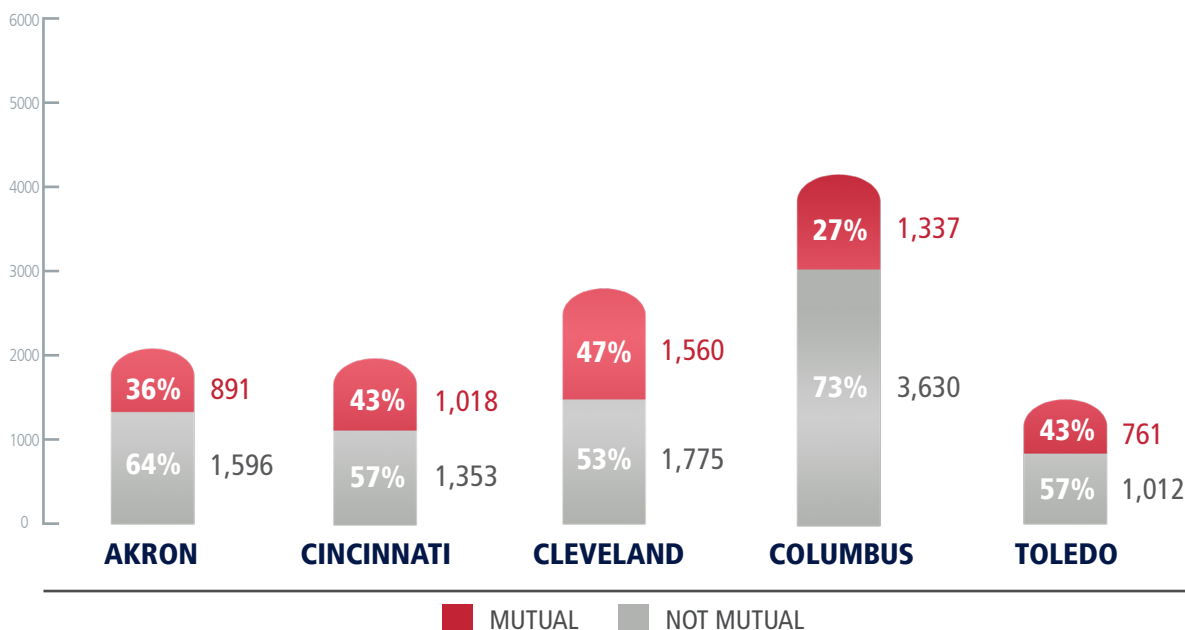
Statewide, the average continuance rates (for all issues) prior to and at hearing are 14 percent and 6 percent of claims scheduled, respectively for CY 2025. Continuances granted prior to hearing for all issues totaled 14,934, while continuances granted at hearing totaled 5,964. The aggregate continuance rate for all issues is 20 percent for CY 2025.

CONTINUANCES GRANTED: ALL ISSUES



Continuances impact inventory backlogs, docketing, and time frames. Mutually agreed continuances prior to hearing are not eligible for time frame consideration. Continuances prior to hearing that are not mutually agreed may remain eligible if the time frames are not waived by the parties at some other point and the issue reaches a subsequent hearing.

CONTINUANCE AGREEMENT: ALL ISSUES PRIOR TO HEARING



HEARING ADMINISTRATOR DECISIONS

IC Hearing Administrators perform a variety of functions that facilitate the adjudication process. In addition to processing approximately 15,872 continuance requests during CY 2025, they also processed 10,495 requests to cancel scheduled hearings. Additionally, Hearing Administrators made decisions and performed activities in the following categories during CY 2025.

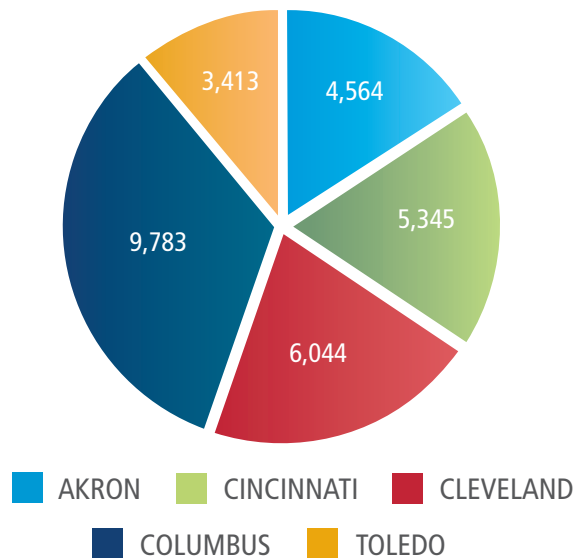
HEARING ADMINISTRATOR ACTIVITY

TYPE		AKRON	CINCINNATI	CLEVELAND	COLUMBUS	TOLEDO
PTD	LETTERS ISSUED	50	75	46	139	29
	PRE-HEARING	3	22	15	76	10
EMERGENCY HEARINGS	GRANT	20	14	32	45	7
SUBPOENA REQUESTS	GRANT	6	45	7	34	22
	DENY	18	29	20	57	15
INTERROGATORIES & DEPOSITIONS	GRANT	0	0	0	1	0
	HEARING	0	0	1	1	0
SUSPENSION REQUESTS	GRANT	154	266	216	422	200
	DENY	71	102	95	134	29
.522/.52 REQUESTS	GRANT	4	5	0	4	0
	HEARING	44	44	64	73	17
HEARING ADMINISTRATOR TOTALS		370	602	496	986	329

Hearing Administrators also processed requests for extensions related to PTD filings and requests regarding other miscellaneous issues that are not presented above.

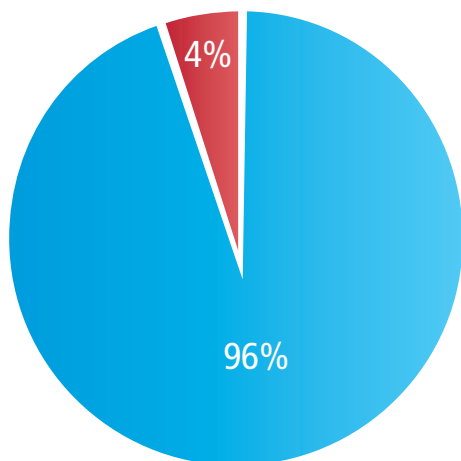
Statewide, Hearing Administrators made decisions on or referred to hearing approximately 29,150 issues during CY 2025. Regional proportions of statewide Hearing Administrator activity during CY 2025 are as follows: Columbus at 34 percent; Cleveland at 21 percent; Cincinnati at 18 percent; Akron at 16 percent; and Toledo at 12 percent.

HEARING ADMINISTRATOR ACTIVITY BY REGION



MEDICAL ACTIVITY

MEDICAL EXAMS



96% OUT OF HOUSE
4% OUT OF STATE

951 EXAMS PERFORMED

Of the 1,180 exams and file reviews scheduled during CY 2025, 19 percent were either canceled, rescheduled, or the injured worker did not appear for the exam.

TYPES OF EXAMS



*The sum of the percentages may not equal 100% due to rounding.

SPECIALIST EXAMS

A total of 1,180 specialist exams, including 22 file reviews, were scheduled on behalf of the Industrial Commission during CY 2025. The majority of these exams are related to PTD filings. Scheduling of exams is performed through the Columbus office. The Industrial Commission no longer schedules in-house medical exams.

A total of 951 IC exams and reviews were performed (inclusive of all exams with a status of performed or insufficient report) during CY 2025, 27 fewer exams than CY 2024. Of those exams and reviews, 906 were performed for Injured Workers residing in 264 Ohio municipalities while the remainder were conducted for Injured Workers residing outside of the state.

EXAM CANCELLATION RATES

The 1,180 specialist exams and file reviews scheduled during CY 2025 included 229 exams that were rescheduled, canceled, or the injured worker did not show for the exam. The CY 2025 statewide exam cancellation rate (cancel, no show, reschedule) is 19 percent.

IC SPECIALIST EXAMS

DISTRICT	PERFORMED	INSUFFICIENT REPORT	CANCELED	RESCHEDULED	NO SHOWS	SCHEDULED	CANCELLATION RATE
AKRON	75	0	1	17	0	93	19%
CAMBRIDGE	54	0	0	13	0	67	19%
CINCINNATI	118	0	3	22	2	145	19%
CLEVELAND	112	0	1	14	0	127	12%
COLUMBUS	201	0	8	44	0	253	21%
DAYTON	59	0	0	16	0	75	21%
LIMA	36	0	1	18	0	55	35%
LOGAN	37	0	0	8	0	45	18%
MANSFIELD	25	0	0	6	0	31	19%
PORTSMOUTH	75	0	2	15	0	92	18%
TOLEDO	53	0	1	10	0	64	17%
YOUNGSTOWN	106	0	2	25	0	133	20%
STATEWIDE	951	0	19	208	2	1,180	19%

ADMINISTRATIVE PERFORMANCE

TIME FRAMES

The benchmark for DHO, SHO, and COM Filing to Mailing timeframes is 52 days: inclusive of the statutory 45 days for Filing to Hearing and 7 days for Hearing to Mailing.

DHO ALLOWANCE: 42 DAYS

52 DAYS

SHO APPEAL: 41 DAYS

COMMISSION APPEAL: 59 DAYS

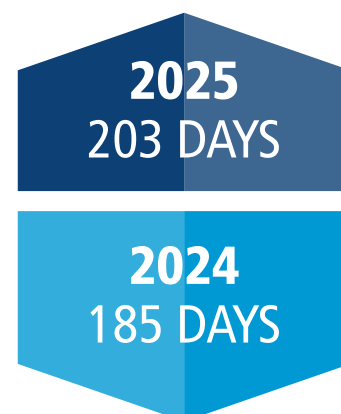
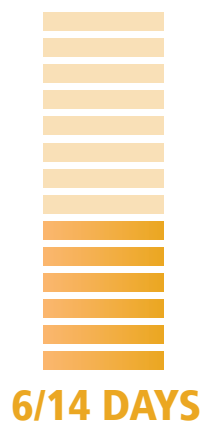
OTHER STATUTORY AND BENCHMARK PROCESSES ARE AS FOLLOWS:

REFUSAL ORDER: EXPIRATION TO MAILING

IC averaged a 6 out of 14 days allowed.

PTD: FILING TO MAILING

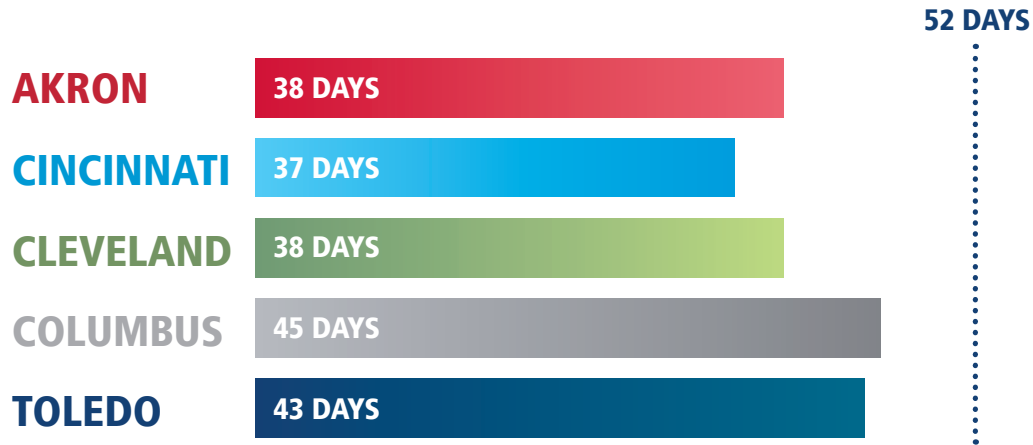
IC averaged 203 days in 2025.



DISTRICT HEARING OFFICER ALLOWANCE TIME FRAMES

District Hearing Officers heard a total of 43,930 Allowance docket claims during CY 2025. 42,126 records qualified for inclusion in the Allowance docket time study. The IC benchmark for Filing to Mailing is set at 52 days. This performance measure is based on the entirety of the hearing process and combines the two statutory periods: Filing to Hearing (45 days) and Hearing to Mailing (7 days).

DHO ALLOWANCE: FILING TO MAILING



2025 STATEWIDE DHO ALLOWANCE AVERAGES

QUARTER	F-R*	F-H*	H-M*	F-M*
1 ST	0	39	3	43
2 ND	0	35	3	39
3 RD	0	38	3	42
4 TH	1	38	3	42
AVERAGE	0	38	3	42

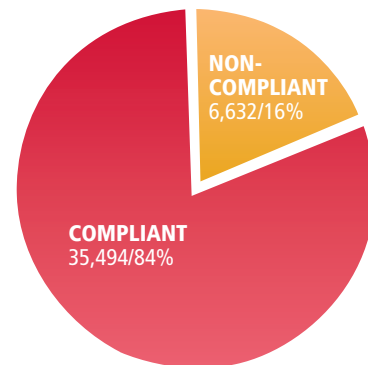
*F-R statute = 7 days; F-H statute = 45 days; H-M statute = 7 days.

NON-COMPLIANT CLAIMS

R.C. 4123.511(C) dictates that an appeal or motion must be heard by a district hearing officer within a 45-day period. This is inclusive of the statutory 7-day period the BWC has to forward the claim data to the IC in accordance with R.C. 4123.511(B)(3).

Of the qualifying CY 2025 Allowance docket claims heard, 16% were beyond the statutory 45-day Filing to Hearing Date timeframe. The rate of non-compliance is an improvement of three points from CY 2024.

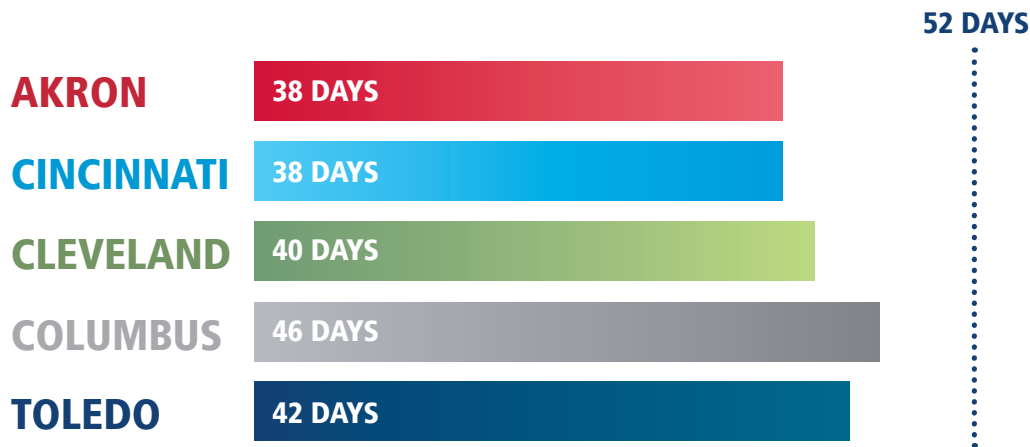
DHO ALLOWANCE FILING TO HEARING 42,126 QUALIFYING RECORDS



STAFF HEARING OFFICER APPEAL TIME FRAMES

Staff Hearing Officers heard a total of 20,838 Appeal docket claims during CY 2025. 19,465 records qualified for inclusion in the Appeal docket time study.

SHO APPEAL: FILING TO MAILING



2025 STATEWIDE SHO APPEAL AVERAGES

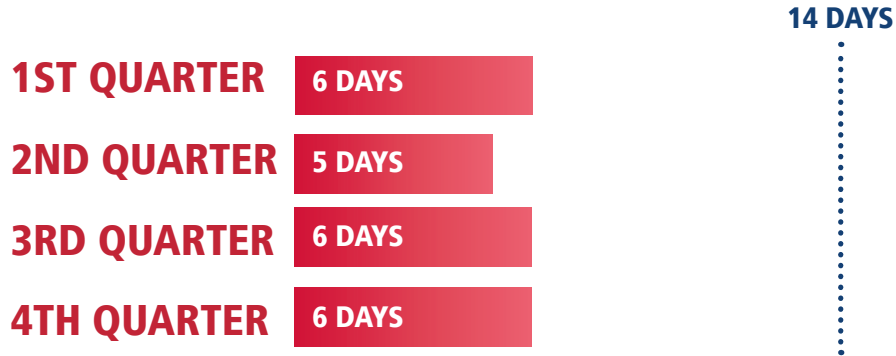
QUARTER	F-H*	H-M*	F-M
1 ST	38	3	42
2 ND	35	4	39
3 RD	37	3	42
4 TH	36	4	41
AVERAGE	37	4	41

*F-H statute = 45 days; H-M statute = 7 days.

SHO REFUSAL ORDER TIME FRAMES

Appeals to SHO orders are discretionary in nature and processed centrally by the Commission Level Hearing Section in Columbus. Per R.C. 4123.511(E), if an appeal is refused, it is to receive a refusal order within 14 days of the expiration date for which an appeal may be filed to an SHO order.

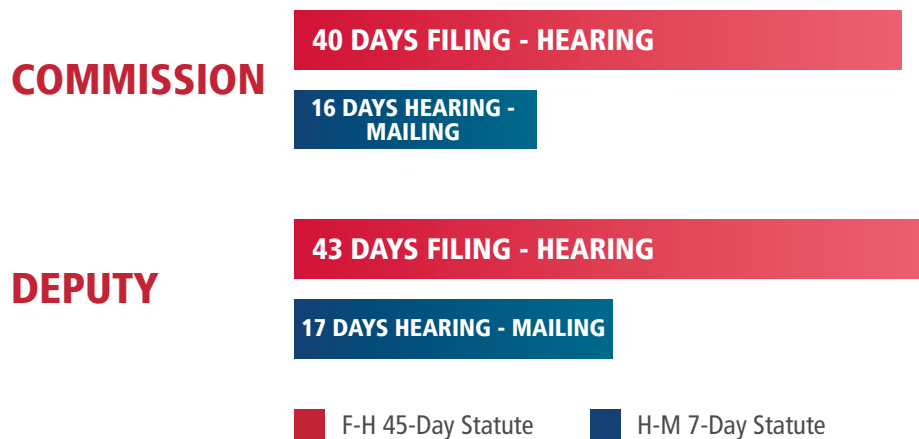
SHO APPEAL: ORDER EXPIRATION TO REFUSAL ORDER



COMMISSION LEVEL TIME FRAMES

For hearings conducted during CY 2025, the combined venue average for the statutory 45-day period Filing to Hearing of an appeal is compliant at 42 days. A regression of three days from the CY 2024 performance.

2025 COMMISSION ACTIVITY



The combined venue average for the statutory 7-day period Hearing to Mailing time frame is 17 days. This is a three-day improvement from the 20-day average during CY 2024.

The combined venue average for the Filing to Mailing time frame is 59 days. This is unchanged from CY 2024 performance.

PERMANENT TOTAL DISABILITY TIME FRAMES

A total of 384 PTD claims were heard during CY 2025. PTD claims qualifying for inclusion in the time studies equaled 240 (62.5%). Only those claims in which a decision is final in nature are included. Decisions involving a continuance, cancellation, or referral are not used in the calculation of the performance estimate.

During CY 2025, PTD applications were adjudicated within an average of 203 days from the application filing date, an 18-day improvement from CY 2024. PTD hearings are typically taken under advisement with a final order published at a later date. On average, final orders were published within six days of the hearing during CY 2025.

PTD FILING TO MAILING



STATISTICAL OVERVIEW

INVENTORY

	2024	2025
BWC New Claims Filed	99,486	103,058
IC Motions/Appeals Filed (first level)	85,514	80,783

HEARING ACTIVITY

Claims Heard	85,668	80,741
DHO Venue	60,096	55,754
SHO Venue	25,476	24,838
COM Venue	96	88
Claims Heard Per Day (DHO/SHO)	349	329
DHO Heard Per Day	245	228
SHO Heard Per Day	104	101
Continuances: Prior to Hearing	15,396	14,934
Continuances: At Hearing	6,297	5,964

MEDICAL ACTIVITY

Specialist Examinations Performed	978	951
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ADMINISTRATIVE PERFORMANCE

DHO Allowance Timeframes (F-M)	42 days	42 days
Non-Compliant DHO Claims	8,425	6,632
SHO Appeal Timeframes (F-M)	41 days	41 days
Commission Appeal Timeframes (F-M)	59 days	59 days
Refusal Orders	6 days	6 days



DISTRIBUTION LIST

COMMISSION ADMINISTRATION

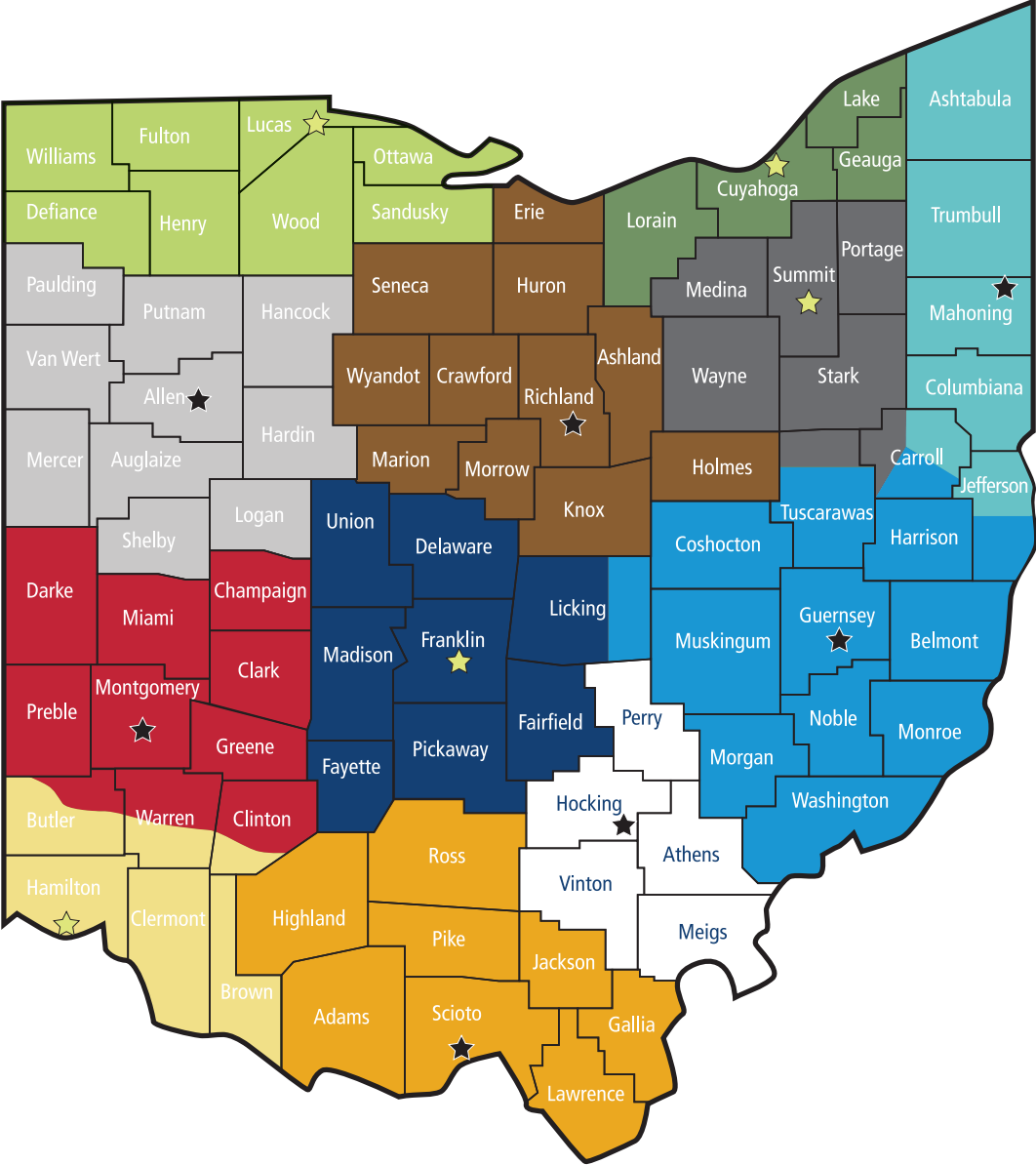
Jim Hughes	<i>Chairman, Industrial Commission</i>
Cheri L. Hottinger	<i>Member, Industrial Commission</i>
Daniel J. Massey	<i>Member, Industrial Commission</i>
James Burkart	<i>Executive Director</i>
Steven Kramer	<i>Director, Adjudicatory Services</i>
Gary Allen	<i>Chief of Operations/Director, Security Services</i>
Amanda Brown	<i>Chief Legal Counsel</i>
Rupinder Singh	<i>Hearing Officer Trainer</i>

NON-ADJUDICATORY OPERATIONS

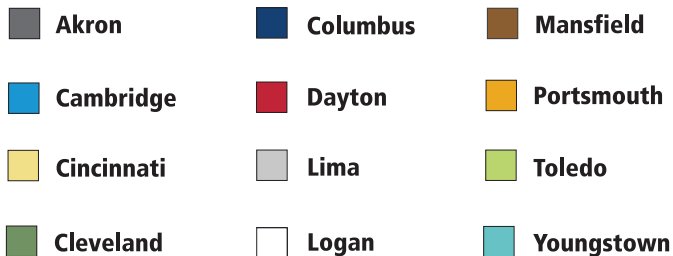
Amadou Diallo	<i>Director, Fiscal Management</i>
Brian Griffith	<i>Director, Communications</i>
Doreena Colasurd	<i>Director, Human Resources</i>
Dean Pickett	<i>Interim Director, Information Technology</i>
Jason Gloyd	<i>Director, Operations Support</i>
Trent Champlin	<i>Director, Legislative Affairs</i>

ADJUDICATORY SERVICES

Vacant	<i>Manager, Commission Level Hearings</i>
Yisroel Goldstein	<i>Manager, Akron Region</i>
Carma Callender	<i>Manager, Cincinnati Region</i>
Kelly Drushel	<i>Manager, Cleveland Region</i>
Felicity Hillmer	<i>Manager, Columbus Region</i>
Mara Lanzinger Spidel	<i>Manager, Toledo Region</i>
Sara Castle	<i>Director, Medical Services</i>
Corey Pennington	<i>Director, Management Planning</i>



Offices Servicing Each County





Jim Hughes, Chairman
Cheri L. Hottinger, Member
Daniel J. Massey, Member